



## ON-SITE SERVICE RATES

Standard Rate  
\$189.00/Hour

Overtime Rate  
\$283.50/Hour

Double-Time Rate  
\$378.00/Hour

Mileage Charge  
\$0.90/Mile

### STANDARD SERVICE RATE \$189.00/Hour

- Applicable Monday to Friday, 8:00 AM to 4:00 PM, up to 8 hours per day.
- Excludes company observed holidays.

### OVERTIME SERVICE RATE \$283.50/Hour

- For services beyond 8 hours per day or outside standard hours, including all-day Saturday.

### DOUBLE-TIME SERVICE RATE \$378.00/Hour

- Applicable for services on Sundays and company-recognized holidays.

### TRAVEL MILEAGE CHARGE \$0.90/Mile

- Calculated for travel to and from the service location.

### GENERAL TERMS FOR ON-SITE SERVICES

- The above rates apply exclusively to labor.
- Travel time, taxes, shipping costs, and parts are billed separately.
- Services are billed from departure to return (portal to portal) in quarter-hour increments.
- Standby time, when technicians are on-site but not actively working due to unforeseen circumstances, is billed at the applicable rate.
- For out-of-state services, a specialized quote will be provided.

### PARTS AND MATERIALS

- Charged at current standard pricing unless otherwise contractually agreed upon.

### PAYMENT TERMS

- Payment due 30 days from the invoice date, subject to credit approval.
- Cash on Delivery (C.O.D.) required for service completion.
- Various payment methods are accepted.

### MAXIMUM ON-SITE WORK DURATION

- Compliance with safety regulations limits work to a maximum of 14 hours, including travel, within a 24-hour period.
- A total of 68 hours is permissible over a seven-day span.

### TRAVEL AND LIVING EXPENSES

- Customers are responsible for actual incurred costs, including hotel accommodations, permits, tolls, air and ground transportation.
- Meals are invoiced at a flat rate of \$59.00 per day.

### WARRANTY POLICY

- No warranty is provided for on-site labor.
- Manufacturer warranties for parts and materials are applicable.

For additional details and clarifications, please contact 248-336-4579 or visit our website at [Galco.com](http://Galco.com)

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